How To Set Up The CyberQ

Part III
Setting Up Email Alerts

Return to your browser tab that shows your CyberQ pages. At the bottom of each page are links to the other pages. Click on the link for Email Alerts. This page has two tables; the top table is for Setup values, and the bottom one is to report status.

Fill out the setup values as follows:

SMTP Hostname: mail.cyberqmail.com
SMTP TCP Port: 587
SMTP Auth. Username: user@cyberqmail.com
SMTP Auth. Password: 1234abcdef
Email Recipient: THIS IS YOUR EMAIL OR TEXT MESSAGE ADDRESS
Email From: user@cyberqmail.com
Email Subject: CyberQ Status Report
Email Alert Interval: If you set this to 0, emails will be alerts to a problem. Setting it to a number sends email status reports every specified number of minutes. Most users leave it at 0

Double check your entries, then click the Submit Values button. Unplug the CyberQ, then plug it back in to power cycle the unit. When it has rebooted, refresh the setup page on your browser. Then click the Email Now check box and click Submit Values button.

The Status table should show Email Attempts as 1; if Email Success doesn't change to 1 after a few minutes, check all your entries for spelling, re-enter the password, click Submit Values and power-cycle the controller again. (Note that occasionally it can take the email server a while to recognize a change)

Email works by sending an email to a server at BBQ Guru, which then forwards the email to your address. Most of the time this works very smoothly, but some addresses seem to reject these emails as being spam. In these cases, you may need to use an alternate email address or send a text to your phone. Also, the CyberQ does not support SSL Web communication.